



Pia Ltd. Unit 1, Wrangaton Business Park
South Brent, Devon TQ10 9GQ

Tel: 0333 240 6238
Email: service@piajewellery.com

ORDER NUMBER	
PLEASE QUOTE YOUR ORDER NUMBER IN ALL CORRESPONDENCE	
CUSTOMER NUMBER:	
ORDER DATE:	
DELIVERY METHOD:	

RETURNS NOTE

PLEASE COMPLETE THE DETAILS BELOW TO HELP US DEAL WITH YOUR RETURN QUICKLY, AND ENCLOSE THIS FORM INSIDE YOUR PARCEL.

COMMENTS

Please turn over to find our returns policy

PRODUCT CODE	DESCRIPTION	QTY	REASON CODE	EXCHANGE	REFUND

REASON CODES (ENTER ABOVE)

- | | | | | |
|-------------------------------------|---------------------------------|-----------------------------------|--|--|
| P1 Too Large | P4 Damaged Jewellery Box | P7 Wrong Item Ordered | P10 Missing/Loose Stone | P13 Not as described in catalogue |
| P2 Too Small | P5 Faulty | P8 Poor Value For Money | P11 Delivered Too Late | P14 Duplicated Delivery |
| P3 Damaged/Broken on Arrival | P6 Wrong Item Received | P9 Quality Not as Expected | P12 Not as illustrated in catalogue | P15 Changed my Mind |

REPLACEMENT REQUIRED:

PRODUCT CODE	DESCRIPTION	QTY	PRICE	TOTAL TO PAY

FOR EXCHANGES ONLY

If the new items are cheaper, we will refund the difference.
If the items cost more, please enter payment details below:

Cheque Enclosed
(Payable to Pia Jewellery) value: £

Charge my credit card

Visa MasterCard

Card No.
 Expiry / Security Code
 Signature

Please detach along the dotted line and include in your returns parcel